

# Does a Lack of Dental Insurance Bring You Down? There May Be Help!

Cascade provides funding to hemophilia foundations in our region to administer a high quality Delta Dental program for members of the bleeding disorder community.

## Do You Qualify?

- ✓ You have a bleeding disorder or are a symptomatic carrier (Family members without a bleeding disorder are also eligible in **Ohio only**)
- ✓ You have no dental insurance or inadequate dental insurance (in special cases)
- ✓ You are a resident of Michigan, Ohio, or Indiana
- ✓ You agree to **USE** the insurance within the year

*Low cost or no costs premiums and requirements vary in each state.*

## For More Information or to Apply:

### Michigan Residents:

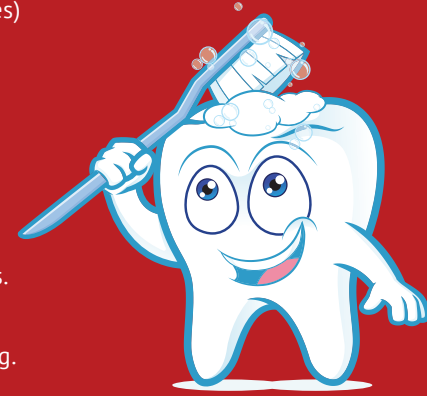
Call HFM at 734-544-0015 or go to [hfmich.org/dental-health/](http://hfmich.org/dental-health/) to download applications.

### Ohio Residents:

Call Randi Clites at the Ohio Dental Program at 330-730-1259 or e-mail [randi@nohf.org](mailto:randi@nohf.org).

### Indiana Residents:

Call Angel Couch-DiRuzza at Hemophilia of Indiana, Inc. at 317-570-0039, [adiruzza@hoii.org](mailto:adiruzza@hoii.org).



## Bleeding Disorder & COVID-19 Information

The National Hemophilia Foundation and the Hemophilia Federation of America are providing regular up-to-date information on the Corona Virus to the bleeding disorder community.

### National Hemophilia Foundation

Information can be accessed online at [www.hemophilia.org](http://www.hemophilia.org).

### Hemophilia Federation of America

Information is regularly posted online at [www.hemophiliafed.org](http://www.hemophiliafed.org).

## Cascade Offers Services to Help You and/or Your Family Get the Resources You Need!

If you need a little help, give us a call!

- ✓ **Community resources** to address needs such as transportation, housing, financial needs, career planning, employment, or dental programs.
- ✓ Information about **public benefit programs** such as SSI/SSDI, Medicaid and CSHCS including assistance with applications
- ✓ Information and assistance **navigating health insurance** systems
- ✓ Referrals to programs for **social support and networking** with others in the bleeding disorders community

Call 734-996-3300. Ask for Colleen Joiner, LMSW, Debbie Whelan, LMSW, or Stephanie Sibrel, BSN RN

All services are confidential and provided in coordination with your treatment center when applicable.



# Cascade... A Trusted Partner in Your Circle of Care

Notice: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-996-2575. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-996-2575. (1-800-996-2575) 注意: 如果您会说英语,我们将免费提供语言协助服务。请拨打1-800-996-2575。



517 West William Street  
Ann Arbor, MI 48103  
Hours: M-F 9:00 am - 5:00 pm  
Available for after hours emergencies  
Phone: 734-996-3300  
800-996-2575  
Fax: 734-996-5566  
[www.CascadeHC.org](http://www.CascadeHC.org)  
[info@CascadeHC.org](mailto:info@CascadeHC.org)



## Cascade Hemophilia Consortium

### Letter From Cascade Social Worker Colleen Joiner



Colleen Joiner, LMSW

*Colleen*

#### Dear Readers,

At the beginning of 2020, no one would have guessed how much our world was about to change. Now, with quarantine regulations in our region easing, we can look forward to safe progress toward a more normal way of life.

During the past few months some of you have been able to work from home, while many others are feeling the stresses of job lay-offs or decreased earnings due to the pandemic. At this time, we recognize the possible need in our community for financial relief. Our hope is that the local and national resources included in this newsletter might help you meet any current and future challenges.

Our thoughts are with all of you during this time. Always remember, we are here to help.

## Cascade: Keeping You Supplied Through the COVID-19 Crisis

In early March, in anticipation of government Stay-at-Home Orders, Cascade implemented protocols to ensure uninterrupted delivery of your medication orders. Many of you may not have realized that the majority of our team worked from home during this time to provide consistent coordination of your insurance, prior authorizations, and billing needs. Four team members remained in the pharmacy daily, to physically fill your prescriptions and ship them out as quickly as possible. The greatest compliment that we received during these challenging months is that you didn't notice!

We are all hoping for a safe return to life as normal soon. Until that time comes, please know that the entire Cascade team is here for you.

*Thank you again for allowing us to serve your needs.*



### Cascade Staff

Stephanie Raymond, BA  
Executive Director

Michael Altese, PharmD  
Pharmacy Director

Ted Beimel, PharmD  
Pharmacist

Devin Bromley, BS  
Chief Pharmacy Technician

Jordan Burkey, BS  
Billing Manager

Susan Carlini, BSA  
Senior Accountant

Anne Dimitry, PharmD  
Pharmacist

Gail Donehue  
Operations Assistant

Kirk Haddas, PharmD  
Pharmacist

Colleen Joiner, LMSW  
Clinical Care, Education & Outreach Manager

Paul Kasdorf, BS  
Insurance & Billing Specialist

Amy Luczak, PharmD  
Pharmacist

Mary McClure  
Office Manager

Joanna Pangilinan, PharmD, BCOP  
Compliance Officer

Chelsea Seal, BA  
Operations Director

Stephanie Sibrel, BSN RN  
Clinical Care, Education & Outreach Manager

Debbie Whelan, LMSW  
Clinical Care Manager

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Stephanie Raymond  
Executive Director, Cascade

# Emergency Financial Assistance

## Michigan Residents

**Hemophilia Foundation of Michigan** – Michigan residents only

Please call Lisa Clothier, LMSW at 734-544-0015. She coordinates assistance with your hemophilia treatment center.

## Area Agencies on Aging (AAA)

Assists individuals age 60 and older with coordination of services including meals-on-wheels, transportation and other supportive services. The AAAs also offer prescription drug financial assistance, food programs and end-of-life assistance. Services are provided primarily through agencies that contract with the AAAs. To find a local office in your area, please call Michigan Office of Services to the Aging, 517-241-4100 and Press 1.

## Ohio Residents

### Ohio Chapter Assistance

Please contact your local chapter (listed in this newsletter) for financial assistance. Guidelines vary with each chapter.

## Indiana Residents

**Hemophilia of Indiana, Inc.** – Indiana residents only.

Please call HOII at 317-570-0039 or 800-241-2873 for assistance.

## National Programs

### Hemophilia Federation of America: Helping Hands Program

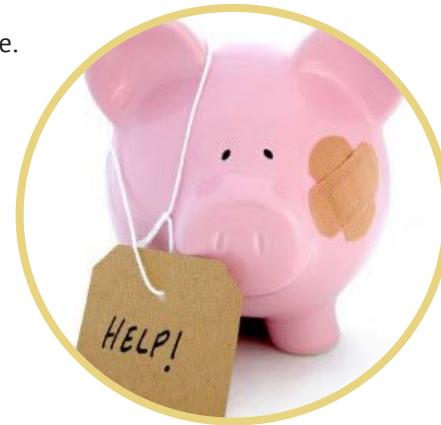
Provides emergency financial assistance to individuals with a bleeding disorder. **A social work referral is required.** Please call your HTC or Cascade social worker for assistance.

### Colburn/Keenan Foundation

The Colburn-Keenan Foundation's charitable giving programs provides assistance and support to individuals and families impacted by inherited bleeding disorders. The Foundation's individual grants are meant to help individuals and families meet their urgent medical, basic survival, and quality of life needs. To download an application, please go to: [www.colkeen.org](http://www.colkeen.org). An HTC referral is required.

### United Way 211 Help Line (Just Dial 211!)

This service directs all residents to local agencies and services throughout your state to meet your specific needs.



# Insurance Co-Pay Assistance Program List

- ✓ Most of the programs below **do not** have any income requirements and will help with co-pays and deductibles.
- ✓ You must have commercial/private insurance to qualify for the co-pay assist programs.
- ✓ Many programs will pay your co-pays retro-actively (after you have ordered or received your factor product).

Manufacturer	Co-Pay/Co-Insurance Program	Limit Per Year	Factor Product
Novo-Care	855-494-6489	\$12,000	Ixinity
Takeda	888-229-8379	\$20,000	Advate, Feiba, Recombinate, Adynovate, Rixubis, Hemophil M, Vonvend, Obizur
Bayer	800-288-8374	\$12,000	Kogenate, JIVI, Kovaltry
Sanofi	Aprolix: 855-692-5776 Eloctate: 855-693-5628	\$20,000	Aprolix, Eloctate
Medmonk	866-234-3732 Press #3	\$12,000	Coagadex
Genentech	844-436-2672	\$15,000	Hemlibra
CSL Behring	800-676-4266	\$12,000	Afstyla, Idelvion, Humate P, Corifact, Stimat
Grifols	844-693-2286	\$15,000	Alphanate, AlphaNine
Novo-Secure	844-668-6732	\$12,000	NovoSeven, NovoEight, Tretten, Esperoct
Octapharma	800-554-4440	\$12,000	Wilate, NUWIQ
Pfizer	888-240-9040	\$12,000	Xyntha, BeneFIX

## Temporarily Uninsured and Need Factor and/or Hep C Medication?

Manufacturers have additional programs to help you get your factor product free of charge on a limited basis if you are under or un-insured. Please speak with your HTC social worker.

## Insurance Premium Assistance

### Children's Special Health Care (MI), Bureau of Mental Health, BCMH (OH), or Medicare Premium Assistance Program-MPAP (OH)

May provide premium assistance on a case-by-case basis. Generally, if you're having difficulty paying for premiums and you utilize a large amount of factor (usually a severe hemophilia patient) CSHCS or BCMH in Ohio may be willing to assist with premiums for a commercial insurance or Medicare Part B plan. Please talk with your HTC or Cascade Social Worker.

### National: PSI Premium Assistance Program

Provides peace of mind to patients living with specific chronic illnesses by providing financial assistance to eligible persons by:

- Subsidizing the cost of health insurance premiums
- Providing pharmacy and treatment copayment assistance
- Assisting with Medicare Part D co-insurance
- Providing travel assistance for transportation reimbursement

Call: 800-366-7741 or e-mail [psidevelopment@uneedpsi.org](mailto:psidevelopment@uneedpsi.org)

### Michigan Drug Assistance Program (MIDAP)

(HIV and Hepatitis C Medications only)

You qualify for the program if you:

- ✓ Are a resident of Michigan
- ✓ Can provide documentation of your HIV and/or Hep C status
- ✓ Can provide documentation of your income

Call the MIDAP staff at 517-243-6734 or to [www.michigan.gov](http://www.michigan.gov) for more information. Online and paper applications are available.

## Medicare Guidance

### Michigan Medicaid Medicare Assistance Program (MMAP)

Provides high quality and accessible health benefit information and counseling, supported by a statewide network of unpaid and paid skilled professionals. These individuals are NOT in insurance sales and provide unbiased information and can help older adults and the disabled choose a Medicare or Medicaid plan. Call 800-803-7174 or visit [www.mmapinc.org](http://www.mmapinc.org) for more information.

### Ohio Senior Health Insurance Information Program (OSHIIP)

Provides Ohio residents with free, objective health insurance information, one-on-one counseling, and educates consumers about Medicare. Call 800-686-1578 or online at [www.insurance.ohio.gov](http://www.insurance.ohio.gov)

### Indiana SHIP

SHIP provides tools and information to help you make decisions regarding your health care. They strive to help you be wise consumers and to get the most value for your health insurance dollars. Call 800-452-4800 or visit [www.Indianaship.com](http://www.Indianaship.com)

**Your HTC or Cascade social worker** will not choose a plan for you, however, can guide you on what to look for when choosing a Medicare plan. It's a great place to start!



## Legal Resources

### PSI ACCESS Program

A National Legal support hotline answers questions regarding: insurance issues, work accommodations, school accommodations, Family Medical Leave Act and more. Call the ACCESS hotline at 877-851-9065.

### Community Legal Aid Services Northeast Ohio

Provides support for low-income individuals and families, as well as for vulnerable populations, including the elderly, those with language, cultural, or educational barriers, those with disabilities, and veterans. For general information, call 866-584-2350, email [info@communitylegalaid.org](mailto:info@communitylegalaid.org), or visit us online at [www.communitylegalaid.org](http://www.communitylegalaid.org).



### Michigan Protection and Advocacy Services (MPAS)

Michigan Protection & Advocacy Service, Inc. (MPAS) is the independent, private, nonprofit organization designated to advocate and protect the legal rights of people with disabilities in Michigan. MPAS services include information and referral, resolution of disability-issues, short-term assistance, and selected individual and legal representation. Call 800-288-5923 or visit [www.mpas.org](http://www.mpas.org).

## Career Resources

### Indiana

The **Indiana Hemophilia and Thrombosis Center** Career Counselor plays a critical role in helping patients with bleeding and clotting disorders accomplish goals, and have success throughout their lifespan. For further information or to schedule an appointment, please call the main office number, 317-871-0000, or toll-free number, 877-CLOTTER (877-256-8837).

### Indiana Vocational Rehabilitation Services (VR)

provides quality individualized services to enhance and support people with disabilities prepare for, obtain or retain employment. The individual will work closely with a VR counselor throughout the process. Call 800-457-8283 or visit us online [secure.in.gov/fssa/ddrs/2636.htm](http://secure.in.gov/fssa/ddrs/2636.htm) to locate your nearest office.

### Michigan

#### Michigan Rehabilitation Services

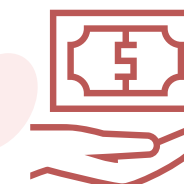
Works in partnership with individuals with disabilities to prepare for and obtain competitive employment, including exploring the possibilities of self-employment or owning a small business. Employment services to individuals with disabilities are provided in all 83 Michigan counties. [www.michigan.gov/mdhhs](http://www.michigan.gov/mdhhs)

### Ohio

#### Bureau of Vocational Rehabilitation (BVR) Ohio

Placement in an employment setting suitable to your skills and capacities is the ultimate goal. Following training, we can provide placement assistance to you including resume development and practice interviews to get you ready for the job search.

Vocational training might include vocational school, college, technical or business school, or on-the-job or supported employment training. If supplies such as textbooks or tools are required for vocational training, or licenses and equipment are necessary to begin an occupation, OOD can help with those items. Call 888-282-4536 or visit us online at [ood.ohio.gov/Core-Services/BVR/Purpose](http://ood.ohio.gov/Core-Services/BVR/Purpose).



## Hemophilia Chapters/Foundations – Social & Support/Programs

Many Hemophilia Chapters are running virtual social support activities.

Please contact your local Chapter for information on activities for individuals and families in your area.

### Hemophilia of Indiana, Inc. (HOII)

6910 N. Shadeland Ave, Suite 140  
Indianapolis, IN 46220  
Phone: (317) 570-0039  
Website: [www.hoii.org](http://www.hoii.org)

### Hemophilia Foundation of Michigan

1921 West Michigan Avenue  
Ypsilanti, MI 48197-4816  
Phone: (734) 544-0015  
Website: [www.hfmich.org](http://www.hfmich.org)

### Northern Ohio Hemophilia Foundation

Liberty Plaza  
5000 Rockside Rd, Ste 230  
Independence, OH 44131  
Phone: (216) 834-0051  
Website: [www.nohf.org](http://www.nohf.org)

### Tri-State Bleeding Disorder Foundation

635 W Seventh Street, Suite 407  
Cincinnati, OH 45203-1549  
Phone: (513) 961-4366  
Website: [www.tsbdf.com](http://www.tsbdf.com)

### Northwest Ohio Hemophilia Foundation

2121 Hughes Drive  
Harris Macintosh Tower, Suite 940  
Toledo, OH 43606  
Phone: (419) 291-5882

### Central Ohio Chapter

4400 N High Street, Suite 216  
Columbus, OH 43214  
Phone: (614) 902-3965  
Website: [www.nhfcentralohio.org](http://www.nhfcentralohio.org)

### Southwestern Ohio Hemophilia Foundation

3131 S. Dixie Drive, Suite 103  
Moraine, OH 45439  
Phone: 937-298-8000  
Website: [www.swohf.org](http://www.swohf.org)

